

Introduction	4
--------------------	---

INFORMATION ABOUT THE FILM

The Plot	6
Scene Index	7
Questions on the Film	10

PRE-VIEWING ACTIVITIES

Outsourcing in a Global World	11
Approaching India	14
Outsourced – DVD Covers	14

WHILE-VIEWING ACTIVITIES

Dave in Seattle – Conversation with Todd	15
Changing Offices	16
Does Accent Matter?	16
Holy Cow!	17
<i>Infobox: Green Bay Packers Cheese Hats</i>	18
The Rubber Problem	19
Todd – An American in India	19
Holi	20
Behind the Wall	21
<i>Infobox: India in Close-Up</i>	22
<i>Infobox: Hospitality</i>	23
The Kid	24
MacDonnells	25
The Minor Characters	25
<i>Infobox: Character</i>	25
Kali	26

CONTENTS

POST-VIEWING ACTIVITIES

1	Life Lessons in a Global Marketplace	MATT ZOLLER SEITZ	27
2	The Indian Dream: The Success of <i>Slumdog Millionaire</i> in the USA	ANAND GIRIDHARADAS	29
3	Godfather	ROGER WODDIS	32
4	The Impact of Outsourcing – Fishbowl Discussion		33
	<i>Infobox: Fishbowl Discussion</i>		33
5	Outsourcing – Das Ende des indischen Callcenter-Wunders	VOLKER MÜLLER	36

EXAM TASKS	38
------------	----

FILM STUDIES EXTRAS

Selected Terms for Film Analysis	39
Working with a Film Viewing Log	45
How to Write a Film Review	47

ACKNOWLEDGEMENTS	48
------------------	----
