Foreword

The latest increase in numbers of mergers and acquisitions (M&As) and the latest increase in size of M&As raise the question, whether M&As can meet the expectations. This question is relevant in two ways. from an economic as well as from a social perspective. Despite its central economic importance, many mergers and acquisitions fall short of their objectives.

In his work. Florian Frensch sees cooperation relationships between employees and management of previously separate firms as the key success factor for the realization of synergies and thereby for the M&A success. Cooperation depends on different factors on the environmental, the firm, team and the individual level.

Grounded on extensive literature search, Florian Frensch investigates which individual factors of employees and which dyadic factors of relationship partners affect the cooperation between employees of previously separated firms.

With the help of social network analyses, Florian Frensch investigates cooperation relationships after M&A-transactions in two case studies. Unlike previous studies, he asks employees on the lower operative levels of the firm instead of using key informants in the management ranks. In order to use social network analysis in larger groups, Florian Frensch develops an innovative approach for gathering network data with the help of a dynamic computer based questionnaire, which allows him to conduct a full network analysis in a group with ~ 400 employees.

Two findings, I find especially remarkable: First, structural cooperation requirements and integration measures are powerful means to make employees cooperate after M&As. Potential integration barriers caused by lack of disposition of individuals or lack of similarity of employees thus can be addressed effectively. A second important finding is the fact that age does not matter when it comes to relationship formation. Especially in an aging workforce, this point is important as most practitioner guidelines for M&As focus on bringing together younger employees in integration measures.

Florian Frensch presents a very ambitious work both regarding the content as well as the methodology used. And his results really provide answers to the questions, how integration after mergers and acquisitions can be measured, explained and improved. Admittedly, it is not an easy reading. But the innovativeness of the questions asked and the richness of the results provide a rich fund for future work in the field and for practitioners who are responsible for PMIs. It truly is a contribution.

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